

# Product Recall

## BLACKVUE DR900X-2CH dashcam units

BlackVue Korea has identified an issue with the cameras internal voltage monitoring chip from production that took place in May. The issues found means the camera has a 20% chance of intermittently shutting down or incorrectly reading the cars voltage, resulting in battery discharge. The serial no/s affected are DR900X-2CH units with 'K5' in the serial numbers. See picture below.

Please check your unit if you have "K5E" positioned in the picture below. Please send any RMA requests to [sales@autoblackbox.com.au](mailto:sales@autoblackbox.com.au), Auto BlackBox will pay return freight or arrange for items to be collected for stores that find units with this serial no. The return postal address is Auto Blackbox 13 Pearson Way Osborne Park, WA 6017. Their contact number 08 6267 5167.



For further information, feel free to contact Auto One on 1300 222 010 (9.00am– 5.00pm AEST Monday to Friday) or send us an enquiry to [sales@autooneonline.com.au](mailto:sales@autooneonline.com.au)